STEVE SISOLAK Governor

DR. TIFFANY G. TYLER-GARNER Director

> KIMBERLY GAA Administrator

STATE OF NEVADA

KELLY D. WUEST Commission Administrator



DEPARTMENT OF EMPLOYMENT, TRAINING AND REHABILITATION EMPLOYMENT SECURITY DIVISION 500 E. THIRD STREET CARSON CITY, NEVADA 89713-0001

<u>Nevada Commission on Postsecondary Education</u> NOTICE OF PUBLIC MEETING

Post Date: February 4, 2020

The Commission on Postsecondary Education will conduct a meeting on **February 12, 2020**, commencing 9:00 a.m., at the locations listed below via videoconferencing.

Place of Meeting:

Live Meeting: DETR – SAO Auditorium 500 East Third Street Carson City, Nevada 89713 Live Meeting:

DETR - Stan Jones Building, Conf. Rm. A-C 2800 E. St. Louis Avenue Las Vegas, Nevada 89104

The Commission may take items out of order; combine two or more items for consideration; remove an item from the agenda; or, delay discussion on any item. The Commission will take public comment at the beginning and end of this meeting and may allow public comment after conclusion of any contested case or quasi-judicial proceedings that may affect the due process rights of an individual. The Commission will limit public comment to three minutes. Written submissions may be considered. While there will be no restriction on comments based on viewpoint, repetitive comments may be limited.

AGENDA

	neral Business	
A.	Call to Order	Informational
Β.	Public Comment	Informational
	Chair may limit public comment to 3 minutes per speaker, but may not restrict comme	nt based upon viewpoint. No
	action may be taken upon a matter raised under the public comment period, unles	s the matter itself has been
	specifically included on this agenda as an action item.	
C.	Review Written Comments	Informational
D.	Confirmation of Posting	Informational
E.	Open Meeting Compliance	Informational
F.	Roll Call	Informational
G.	Adoption of Agenda	For possible action
H.	Adoption of Agenda Approval of November 6, 2019 Minutes Administrator's Report	For possible action
I.	Administrator's Report	Informational

Applicants for consideration of a Full-Term License

 1. Music Alliance Academy
 For possible action

 2. Redemption Kitchen
 For possible action

Applicants for consideration of Initial Provisional Licensure

3. Ava	llon School of Cosmetology	For possible action
$4 \Delta v \epsilon$	da Institute Las Vegas	For possible action
T. AVC	and institute Las vegas	For possible action
5. Div	ing Institute of Nevada	For possible action
	untain View Hospital Paramedic Institute	
7. Nev	ada Massage Academy	For possible action
8. The	CE Shop	For possible action

Commission on Postsecondary Education Meeting Notice and Agenda February 12, 2020

Order to Refund

		For possible action
10.	Art Institute of Las Vegas	For possible action

Comments

11. Public Comment ----

----- Informational Chair may limit public comment to 3 minutes per speaker but may not restrict comment based upon viewpoint. No action may be taken upon a matter raised under the public comment period, unless the matter itself has been specifically included on this agenda as an action item.

Adjournment

12. Adjournment ----- For possible action

A copy of the meeting Notice and Agenda can be requested either in person or by written request to the Commission on Postsecondary Education, 2800 E. St. Louis Avenue, Las Vegas, Nevada 89104 or telephone Susan Beckett at (702) 486-2898 or fax request to (702) 486-7340. Copies of pertinent documents will also be made available on the CPE and DETR website at: http://cpe.nv.gov and http://detr.nv.gov.

NOTE: Written comments must be received by the Commission on Postsecondary Education on or before February 5, 2020, at the following address:

Department of Employment, Training and Rehabilitation **Employment Security Division** Commission on Postsecondary Education Attn: Susan Beckett 2800 E. St. Louis Avenue Las Vegas, NV 89104

NOTE: Persons with disabilities who require reasonable accommodations or assistance at the meeting should notify the Commission on Postsecondary Education in writing at 2800 E. St. Louis Avenue, Las Vegas, Nevada 89104, or call Susan Beckett at (702) 486-2898 (for individuals who are deaf or have hearing disabilities, dial TTY (800) 326-6868 or 711 for Relay Nevada) or send a fax to (702) 486-7340 within 72 hours of meeting date and time. Supporting materials as provided for in NRS 241.020(5) may be obtained by contacting Susan Beckett at the above-noted contact information.

Notice of this meeting was mailed to groups and individuals as requested at the following locations on or before 9 a.m. on the 3rd working day prior to the scheduled meeting date.

- 1. DETR Commission on Postsecondary Education principal office at Stan Jones Building, 2800 E. St. Louis Avenue, Las Vegas, NV 89104
- 2. DETR State Administrative Office, 500 E. Third Street, Carson City, NV 89713
- 3. Grant Sawyer Building, 2501 Washington Street, Las Vegas, NV 89101
- 4. State Capital Building, 101 N. Carson Street, Carson City, NV 89701

Notice of this meeting was posted on the Internet on the following websites: DETR's Public Notices website at: http://detr.nv.gov/Page/PUBLIC NOTICES, the State of Nevada's Public Notices website at: https://notice.nv.gov/, the Commission on Postsecondary Education page at www.cpe.nv.gov and the Administrative Regulation Notices website at: http://www.leg.state.nv.us/App/Notice/A/.

STATE OF NEVADA <u>EMPLOYMENT SECURITY DIVISION</u> COMMISSION ON POSTSECONDARY EDUCATION

This meeting, conducted by the Commission on Postsecondary Education Chapter 394 of Nevada Administrative Code pursuant to Nevada Revised Statute NRS 394.383.

NEVADA COMMISSION ON POSTSECONDARY EDUCATION

Wednesday, November 6, 2019 9:00

 Place of Meeting:
 Video Conference

 DETR – SAO Auditorium
 DETR – Stan Jones Building, Conf. Rm. A-C 500 East Third Street

 Carson City, Nevada 897

Department of Employment, Training and Rehabilitation (DETR) Staff

Kelly D. Wuest, CPE Administrator Chri**S**ewell, ESD Directors Office

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Members of the Public, Media and Other Agencies

Present in Las Vegas

Robert Whitney, Nevada Attorney General Office Deputy Attorney General Lisa Carbone, Nova Southeastern University Greg Stiber, Nova Southeastern University Laura Buzzallino, XCEL Solutions, LLC Darren Nelson, MyComputerCareer Grant Gibsen, MyComputerCareer Tony Galati, MyComputerCareer Elizabeth Martinez, Century 21 Americana RE School Juan Martinez, Century 21 Americana RE School Alex Garza, Century 21 Americana RE School Lauri Perdue, Nevada Massage Academy Linda Montgomery, The Learning Center Tim Kelly, Save The Art Institute LV Richard Rock, Save The Art Institute LV William Turbay, Save The Art Institute LV Nikolina Tepavac, Glam Sophisticated Makeup Academy Ivan Ivanov, Glam Sophisticated Makeup Academy Diane Hale, SW Compliance & Safety Christine Benbenisty, CRI Doran Benbenisty, CRI Enrique Mavin, CRI

Members of the Commission on Postsecondary Education

<u>Present in Carson City</u> Larry Nathan (Nate) Clark, Chair

Member of the Commission on Postsecondary Education

<u>Present in Las Vegas</u> Rene Cantu Sharon Frederick, Vice Chair Jill Hersha Jon Ponder

STATE OF NEVADA <u>EMPLOYMENT SECURITY DIVISION</u> COMMISSION ON POSTSECONDARY EDUCATION

November 6, 2019 – 9:06 A.M.

Call to Order

The meeting was held at the Department of Employment Training and Rehabilitation Conference Meeting Rooms, in Las Vegas, Nevada and the SAO Auditorium, Carson City (via video conferencing). The meeting was called to order by Vice <u>Chair Commissioner</u> Nathan Clark at approximately 9:06 AM.

Commissioner Clark asked for public commettsly.f. William Turbly. came to speak. He was asked to complete a public comment card for therecord. During the n which Mr. Turbay

was completing the comment card Administrato r est state9, there is n01 ta)(1 t jc comment in the North. William Turbay from Save The Art Institute bus V gi j:11'm just heiests affreichsuneithers are read abotittae going on with the school I'd be commission or whats happerto an swomany things ddippen mg(g the Art Instifit il t Tstich quick time tKılfuh if anybody

Commissioner Clark

Deputy Attorney General Robert Whitney This is not something that is typically done. Asking questions of Mr. Wrbay would tit be arivifype of action item so it wouldn't really violate if you

Commissioner Clar goes. Any other public ig This is tusan Beckett, we have received no written comments. Confirmation of Posting tusan Beckett, for the record, Administrative Assistant III, Employment tecurity Division, Commission on Postsecondary Education. Yes, proper Notice was provided for this Meeting pursuant to Nevada's Open Meeting Law, NRt, 2 t. 020 and confirmation of posting was received.

Open Meeting Compliance

For the record, this is Susan Beckett, again, Administrative Assistant III, Employment Security Division, Commission on Postsecondary Education, we are in compliance with the open meeting law.

Roll Call

- Commissioner Cantu-Present
- Commissioner Clark-Present
- Commissioner Frederick-Present
- Commissioner Hersha-Present
- Commissioner Ponder-Present
- Commissioner Sewell Present

Kelly Wuest: For the record we do have quorum

Adoption of Agenda:

Motion: Commissioner Frederick - Motion to adopt the agenda of November 6, 2019. Commissioner Sewell

Second:

Discussion: None.

Results: Unanimous, agenda is adopted

Approval of Minutes September 18, 2019

Motion: Commissioner Frederick - Motion to approve the minutes from September 18, 2019 with a correction on page 9 under amended motion one of the sentences is repeated and staff is aware and will make the correction.

Commissioner Hersha. Second:

Discussion: None.

Unanimous, motion carries. **Results:**

Adoption of 2020 Meeting Dates:

Discussion: None.

Motion: Commissioner Cantu - Motion to adopt the 2020 meeting dates as outlined in Administrator Wuest's memorandum.

Commissioner Ponder. Second:

Commissioner Clark, clarification the dates we are discussing are: February 12, Discussion: 2020, May 6, 2020, August 12, 2020, and November 12, 2020. Any further discussion?

Unanimous, motion carries. Results:

Administrators Report

Administrator Kelly Wuest read the report from the submitted report in the packet.

Art Institute of Las Vegas - Update

Administrator Kelly Wuest gave an update as submitted to the comministration in the packet. Administrator Wuest read the letter received from Receiver, Mark Dottore on Nove 2019, attached as Exhibit B.

Commissioner Clark stated Department of Education funding and the need to have the third party have knowledge of the funding for students.

Commissioner Sewell requested Mr. Turbay speak on behalf of the extension and the request behind it. Commissioner Clark asked if the extension is going to cause the school to not meet the deadline of February? Commissioner Clark furthered with payments on ledgers and funding/payments to students. Mr. Turbay responded, updated the commission pertaining to the hiring of the hiring of the forensic auditor.

Commissioner Cantu, asked about a timeline of resolution and payments to students and faculty? Mr. Turbay responded that he cannot guarantee money due to Department of Education guidelines. However, he is going to take the information he gets from the auditor gninglanshenbank for a line of credit. Hoping before Cantu, in other words, you don't really have a timeline. I am very due to Department of instruction. Mr.

Commissioner Clark let's keep in mind this is Informational and we Cannot take action at this meeting

meening		
Applications for Full Te	rm Licen se	
Testified:		

Motion: Commissioner Canttu A motion that Century 21 Americana Real Estate School be

Results: Unanimous, motion carries

Skill Cen terTestified:Lisa Johnson, Director Skill Center.Discussion:NoneMotion:

Second: Discussion: None. Results: Unanimous, motional carries.

SW Compliance & Safety Training Institute

Testified: Diane Hale, President of SW Compliance & Safety Training Institute. Discussion: Commissioner Clark requested a background pertaining to the request for a 9month extension? Administrator Wuest, there are only students who currently have partially completed the program. Typically, we want to see completion of

	the program. Commissioner Clark, is that part of the issue record keeping? Administrator Wuest, part of the issue was the background process and that has been corrected?
	Commissioner Frederick, is the student population your employees of Best of the West? Ms. Hale, No, I have used my employees as part of the population to ensure my instructors were vetted.
	Commissioner Cantu, can you explain why students have not completed program. Ms. Hale explained, we started with an individual basis and have now revised and are working with other agencies.
Motion:	Commissioner Cantu – A motion that SW Compeliance & Safety Training be rendered a provisional Institute
Discussion:	Commissioner Clark – I think the worded in the paperwork was a little confusing. It should be an extension of the provisional license they already have a provisional license.
Amended mo	tion:

Second: Commissioner Frederick.

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Applications for Initial Provisional Licensure

Glam Sophisticated MakeupAcaaemy

Testified: Nikolina Tepava, owner, gave background of school and plans for the school

Discussion: Mk asked when do you woe3' pect to have approval of the revised curriculum? Ms. TgrAAYamC responded I will have everything by the date due which is November 30th. Cg t inissip. Frederick, are you working with an evaluator regarding the copyright?, Nrf.s Tepavac, yes, i am, and it was a misunderstanding on my part. I have been workfog on this and will describe everything in my own words. Commissioner' Sewell, are you working with any employers? What is out there for graduating students? Ms. Tepavac, I not working with any employers rather to outsource my students, I am a makeup artist myself and will teach them how to do that as well. Commissioner Sewell, have you talked to our research department about what is available in the Las Vegas Valley? Ms. Tepayac, no I have not talked to anyone about that. I wasn't even aware and will look into that. Commissioner Hersha, can you explain how you came up with your tuition? Ms. Tepavac, I was considering smaller classes and limiting the number of students. Commissioner Hersha, how are you going to find your students? Ms. Tepavac, I am going to find my students on Facebook, Instagram, and Google. This is how I find my clients and I am very successful at this. Commissioner Clark, it looks like you are in the middle of putting together curriculum, pricing, determining where you are going to hold classes. Are you sure you are ready for this? Ms. Tepavac, not right now, but in a month I will be.

Motion: Commissioner Frederick – That a twelve-month provisional license be granted to Glam Sophisticated Makeup Academy contingent upon receipt of surety bond in the amount of \$19,000, facility approval, personnel information and curriculum approval.
 Second: Commissioner Cantu.
 Discussion: None.

Results: Unanimous, motion carries.

<u>MyComputerCareer</u>

Testified: Grant Gibsen, Executive Director of Military Operations, Darren L. Nelson, Executive Director of Compliance, and Tony Galati, CEO Gave information about the school, program and how it is on NellisAir Force Base.

Discussion: Commissioner Clark

Motion:

hnology Security

t; and AAS in information Technology Network

ccreditation approval and rersonnel information.

Discussion: Commissioner Clark stated for information purposes the calculation came up to $$15, 5^{4}$

This is Coloner Frederick, I would like to amend my motion by ten thousand dollars, \$157,354.

Second: Commissioner Hersha, I will second the amended motion.

Discussion: None.

Results: Unanimous, motion carries.

<u>Nevada Massage Academy</u>

Testified: Lauri Perdue, Campus Director, gave background of herself and plans for the school. Kevin Lieu, Director of Operations explained affiliation with Dragon Phoenix LLC.

Discussion: Discussions pertaining to the relationship of Dragon Phoenix LLC and the location, staff and ownerships of the company were explained by Kevin Lieu. Commissioner Sewell, you stated there was a need for a school? What did you do to find there was a need? Ms Perdue explained, they were approached by Massage Envy and other companies. Additionally, Northwest Career College is located in the Northwest part of town. Our location will be located on the East side of town. Commissioner Cantu asked about average salary per student coming out of school?

Ms. Perdue stated \$18.00 to \$25.00 per hour plus tips. If they are self-employed, the starting is about \$59.00 per hour. Commissioner Hersha do you have a location for this? Ms. Perdue, we

don't have a location have an ar we were looking at, but we were waiting for this process firse would lo stay around the East side of town. Commissioner Sewel have any internships for ur

students? Ms. Perdue, we will not ally or Maricris. Do you feel there is a separation between Massage Aand Dragon Phoenix? Maricris Wu, based s able to obtain documents I was able to obtain and characterizes the fictitious firm name filing, the address and in

re clarification about the former

item until assurances and

Whitne 1

make a motion?

Motion:

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Cantu – I would like to make a motion to table this item until further

clariandot's issurances are provided the commission about the relationship with preyi9u massage here today.

Second: Commissioner Ponder.

Discussion: Commissioner Clark asked Robert Whitney, are we approaching this correctly. Mr. Whitney replied, I was just questioning Ms. Wu and wondering with Ms. Wuest if there are any time frames for our next meeting for the school. Ms. Wuest, they do have outstanding issues as far as curriculum, a bond, personnel, and facility. Right now, we are in the initial phases. I don't see any issues with tabling this to the next meeting until we receive clarification.

Results: Unanimous, motion carries.

Commissioner Clark, we will table this until February 12, 2020 meeting.

Nova Southeastern University

Testified:	Gregory Stiber, Executive Director, Licensure and State Regulations. Lisa
	Carbone Director, College of Education Mr. Stiber, gave background school and
	history of previous of school licensure.
Discussion:	Commissioner Cantu, my question is about the completion and placement of the
	program. Mr. Stiber explained most of the students are already employed in
	education. Commissioner Clark will this program be offered on campus or is it
	strictly online. Ms. Carbone, this will be a hybrid program of face to face, and
	online.
Motion:	
	Nova Southeastern University, to
	the am ⁰ unt of \$50,000.
Second:	Commissioner ciersha.
Discussion:	None.
Results:	Unanimous, motion carries.
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<u>Strayer University</u>

Testified: Michael Hagan, Genteral Commissioner Strayer University. Mr. Hagan gave background and update of the university with the intent to open two campus locations in Reno artist.

Motion: Comminsioner Fredfpck That Welve month provisional license be granted to Strayer University, i fits offer the dipi figu fila, associate, bachelor, masters and graduate

ty i ty i ^{an} lers <i>ns</i> lersone ^{SSI(}		366,000.
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Unanimous, motion carries.

XCEL Solution, LLC

Testified: Laura Buzzallino, gave background information of school.

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Discussion: Commissio lersha, how are you planning on advertising your program⁰ Ms. Buzzallino, since we are approved in other states we are planning on word of mouth. Commissioner Clark, page six and page seven of the financial statements, that is where the note came from pertaining to the financial loss. The overall relationship of the company or the investors do they actually employ students. Ms. Buzzallino, I don't know how to answer this question. Commissioner Sewell, what is the average salary of one of your graduates? Ms. Buzzallino, our course is designed to help students pass the exam, we don't guarantee employment. Commissioner Clark, if you don't collect data are you going to be able to complete our annual report? Ms. Buzzallino, we would be able to submit the pass rates. Ms.

	Wuest, we have a section in our annual report that covers that with the Department of Insurance.
Motion:	Commissioner Frederick – That a twelve-month provisional license be granted to XCEL Solution, LLC. contingent upon receipt of a \$14,000 bond, receipt of facility and personnel information, curriculum and instructor approvals from the Nevada Division of Insurance.
Second:	Commissioner Ponder.
Discussion:	None.
	o n carries.
bChristine c	kgro nd fBenbensity, school. Mr. DirectE tl 1f5wfavm, ner; gave

Doria artbaclc d nbensity, of the Owner; program gaveand Testified:

Mavin, no I have not I saw federal lists ed. Commissione Sewell, are you looking at local businesses, reaching out them, salaries and things of that nature? Mr. Maven, yes, not only have wehired at our own agency the starting pay is \$48,000 to \$60,000 after that they are making a lot more. For example, myself is at \$130,000 a year. Commissioner Clark, I would ca tion when you quote those salaries at what an entry level person who expect

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Commissioner Ponder lef d ringtng the discussion - quorum is not affected.

 Motion: Commissioner Cantu- CRI Counter Terrorism School be granted approval to offer the Digital Marketer Specialist program contingent on a surety bond increase of \$4,000; instructor information and curriculum approval.
 Second: Commissioner Frederick.

Results: Unanımn carries.

Commission Comments

None.

Public Comment None

<u>Meeting Adjourned</u>

The meeting was adjourned by Commissioner Clark. Time: 11:42a.m.

Administrators Report Prepared January 31, 2020

1. CPE Relocation

Effective November 12, 2019, the Commission office has relocated to 2800 E. St. Louis Avenue, Las Vegas, NV 89104 and has maintained the same main phone line. This move is anticipated to decrease the agencies facility costs overall and eliminate some expenses required for an independent office. All licensed institutions, accrediting bodies, Veterans Affairs and the Department of Education received mail notification of the change of address. Although notifications went out prior to the move, a number of quarterly payments were inadvertently sent to the old address as not all institutions updated the Commission address with their accounting departments. CPE has worked with the impacted licensee

Changes in business protocol for CPE has been necessary due to the security of the building to include scheduling of all institution appointments based on meeting room availability, restricting of on-site meetings to occur from 8 am – 5 pm and transcript pick up processes. This move required changing information on all agency forms, letter head, business cards and the website.

2. School Updated and Closure

Art Institution of Las Vegas – Effective December 20, 2019, the Art Institute of Las Vegas closed. On December 18, 2019, ACICS issued a Withdrawal of Accreditation by Suspension to Art Institute (notice attached). Prior to the accreditation decision, in November CPE staff was notified by ACICS of a potential violation by Save the Art Institute managers concerning the Commission's motion to suspend new enrollments. The campus permitted two students to enroll for the September 30, 2019 quarter. Of the two students, one was a student who had initially started in the Winter 2019 quarter and opted to back out of the quarter when the Receivership was announced. The other student was from an Art Institute location in California that previously closed. Both students had enrollment agreement dated after the Commission order to suspend enrollments. One of the two individuals was permitted to enroll in a program in ACICS required teach out since May 2018. CPE filed with the courts to receive approval to hold a hearing for potential revocation of licensure with the Commission. Staff received permission to proceed with scheduling a hearing just prior to the ACICS notice.

Records: In November, CPE successfully petitioned the courts to protect records at the campus and provide CPE with digital records in the case of closure. In early December, CPE staff along with several members of DETR facilities department, went to the local campus and secured historical student files, leaving files required for the DE audits and operations. The initial process took two complete days. It would have taking CPE staff several additional days to perform the records removal and we would like to acknowledge the assistance of the DETR facilities department in getting the record move complete.

Once the Receiver notified ACICS that he would not appeal the decision, the Administrator worked with the Receivers office to secure the remaining files prior to the landlord taking possession of the property. DETR facilities department again assisted in loading and transporting the file boxes. Several hundred boxes of files are now at the new location and once cleared by DE for required audit documents, staff will begin the process of digitizing essential records and disposing of unnecessary items.

CPE has received a complete list of the 138 students attending at the time of closure. Staff received transcripts from Studio as agreed upon with the courts, but the information did not include the last three semesters (Spring, Summer and Fall 2019). Records are complete for student who attended in prior years and can complete transcript request for those requests. CPE has received notice that Studio will provide the missing records by mid-February.

Diplomas – Many graduates have reached out to CPE concerning not receiving diplomas. CPE was able to secure 16 diplomas from the Winter 2019 graduates and over 1,000 documents from previous years. The Receiver was able to locate an invoice of diplomas received at the campus on 12/6/19 for graduates of the past three quarters but the diplomas were not found at the time of records seizure. The issue of diplomas has been turned into the Receiver for resolution.

Student Transfer: Attached is the transfer agreements arranges for students. One local arrangement has been made with Laurus College for a Bachelors in Media Arts. The remainder of programs either require relocation or are online. CPE has offered to set up reciprocity agreements to permit student to do practical training locally.

Closure Audit – DE is conducting a closure audit for the institution. Many of the CPE complaints are connected to issues with student ledgers and therefore are unresolved.

Kofe Institute- This institution offered unaccredited non-college degree programs in the healthcare field. Kofe Institute closed without notice on December 2, 2019. CPE received several boxes of student files but did not receive the required closure documents to include year end report, quarterly fees for the third and fourth quarters of 2019, list of individuals who did not complete training and most importantly transcripts. As part of enrollment, students were required to take the National Healthcareer Association exam to receive certification. A request for documents has been sent to the owner Leah Kirkwood without response. There is an active bond of \$91,000 and CPE has received \$1,500 in claims as of now. There is an agenda item concerning collection of the surety bond for student indemnification. Staff is unable to determine the number of students impacted by the closure. Notices to contact CPE have been placed at the facility and on the website.

Openings

The following institutions met all contingencies to receive a provisional license during the quarter:

Rika Makeup Academy TRP PSVTS Unitek College

3. Quarterly Report – With 28 schools unreported, the total enrollment for the October 1, 2019 – December 31, 2019 quarter stands at 7,950 students.

Oct – Dec 2019	Oct - Dec 2018	Oct - Dec 2017	Oct - Dec 2016	Oct - Dec 2015
7,950	5,035	4,940	4,404	5,375

4. CPE Quarterly Activities – October 1, 2018 – December 31, 2018

CPE Activity	Number of Applications Processed	CPE Activity	Number of Applications Processed
License Renewals	12	Agent Permits	26
Experiential License	3	VA Compliance Visits/Other Visits	2
School Change of Ownerships	0	VA Program Approvals	871
Distance Education Exemptions	6	SARA Notifications	1
License Evaluations	4	School Audits	8
Added Program	3	Transcript Requests	84

5. CPE Student Complaints: October 1, 2019 – December 31, 2019

School Name	Date Filed	Issues/Allegations	Findings	Status
PIMA	10/17/19	Quality of Instructor	Student failed course, college offered tutoring, but student did not attend.	Student has been permitted to retake course in audit at no charge. Closed
PIMA	10/11/19	Quality of Instruction, discrimination	Student was removed from clinical site due to performance and student conduct, failed required ACLS test required to continue in program. School followed student code of	Student has been readmitted into program 1/2020 Closed

PIMA	10/4/19	Quality of Instructor class	conduct process. Student was removed from	Student has been
MINA	10/4/19	Quality of Instructor, class was dismissed early.	clinical site due to preceptor report of safety concern,	readmitted into program 1/2020
				Closed
Touro University	10/1/19	Several accusations against school concerning Code of Conduct charge, participating in an IRB study in CA and conditions of conference.	Determined that conference and IRB were held by a public institution in CA not Touro University. University followed published process for Code of Conduct hearing.	Student was readmitted after Code of Conduct hearing. Closed
Rika	10/14/19	Validate transcripts	Students (10) attended prior to licensing. Students issued correct transcript.	CPE staff received evidence of student transcripts and certificate of completions Closed
Art Institute	5/13/19	Failure to Refund	Institution violated Nevada refund policy NRS 394.449. Required to pay student refund of \$3,351.83	Open
Art Institute	Email 7/2/19	Failure to Refund	Institution failed to process Yellow Ribbon. Required evidence of student payment \$2,032 for outstanding Pell, proof of Yellow Ribbon applied on student account. Provide CPE with evidence of letter to student explaining what occurred.	Open
Art Institute	5/2/19	Incorrect billing and VA processing	Certified request for transcripts and attendance sent 10/22.	Open
Art Institute	5/3/19	Failure to Refund	Certified request for transcripts and attendance sent 10/22. Receiver refunded \$4,005.77 to VA. Need to verify amount.	Open
Art Institute	5/2/19	Incorrect VA processing Not receiving stipend		Open
Art Institute	1/30/19	Failure to pay stipend Incorrect processing of VA Inadequate staffing		Open
Art Institute	2/4/19 and 5/13/19	Failure to Refund	Institution violated Nevada refund policy NRS 394.449. Student refunded. Payment to the VA in the amount of \$4,664 not verified.	Open
Art Institute	2/4/19	Failure to release stipend	Received response from Receiver. Parent indicates semester debt on Parent Plus Ioan. Awaiting documentation on whether Ioan was executed.	Open
Art Institute	Informal	Communication		Open

		concerning financial aid and payments		
Art Institute	No date	Failure to release stipend		Open
Art Institute	6/3/19	Quality of Education		Open
Art Institute	6/15/19	Quality of Education School unable to answer questions about FA		Open
Art Institute	7/2/19	Failure to release stipend	Institution violated Nevada refund policy NRS 394.449. Payment to the VA in the amount of \$4,664 not verified.	Open
Art Institute	8/17/19	Quality of Education		Open
Art Institute	10/7/19	Quality of Education Lack of equipment and up to date software Poor and dismissive communication by staff		Open

The Art Institute of Las Vegas - ACICS 2350 Coporate Circle, Henderson, NV 89074	Count	Local	College of Southern Nevada	Devry Henderson Campus	Laurus College	On-line Partners	Academy of Art University	Columbia College of Hollywood	Full Sail - Online	Laurus College - CA	Trident University International	Rocky Mountain College of Art & Design	Purdue University Global
Audio Production- Bachelor	12		CA - Music Business & Technology				x	x	x			x	
Baking & Pastry - Associate	3		x										
Baking and Pastry - Diploma	1		x										
Culinary Arts - Associate	16		х										
Culinary Arts - Diploma	2		х										
Bachelor	4		Associate										
Digital Filmmaking & Video Production - Bachelor	9		Associate				x	x	x			x	
Digital Photography - Associate	4		х				х		x	х		х	
Digital Photography - Bachelor	4		Associate				х		x	x		х	
Fashion & Retail Management - Bachelor	1						x					х	
Fashion Design - Bachelor	7						х					х	
Game Art & Design - Bachelor	21				х	60 A.S.	х	x	x	х		х	
Graphic Design - Bachelor	7		Associate	x			х	х	х			х	
Interior Design - Bachelor	11											х	
Marketing & Entertainment Management - Bachelor	2	12							x				x
Bachelor	22		Associate	x	х		х	x	х	х		х	
Professional Writing for Creative Arts - Bachelor	2		Associate				x		x				х
Creative Technologies - Bachelor	1		Associate	x	x			x	x	x	х		x
Visual Effects & Motion Graphics- Bachelor	9		Associate				x	x	x			x	
Grand Total	138							PELS					

Laurus College "Al Transfer" Tuition Credit & Discount

Registration	Program	# Credits in	Tuition Rate	Tuition Credit	Al Transfer	Technology /
Fee	Tuition	Program	per Credit Hour		Discount	Subscriptions
\$100 (waived)	\$57,000	190	\$300 per Credit Hour	\$300 per Credit Hour accepted toward a Laurus College course	See Schedule below	\$6,000

Laurus College Bachelor of Science in Digital Arts & Computer Animation

Notes:

- Registration Fee (\$100) = Waived
- All transfer fees (\$250 per course) = Waived
- Laurus College terms are 5 weeks (10 per year).
- Standard credit load per year = 50 credits (one 5-credit course per term); students are permitted to double up on a term-by-term basis.
- All courses delivered 100% online via distance education (virtual classroom)

Al Transfer Discount Schedule:

30 Credits or more earned at AI in the Media Arts & Animation BS program, but are not eligible for transfer to Laurus College = **\$5,000**

15-29 Credits earned at AI in the Media Arts & Animation BS program, but are not eligible for transfer to Laurus College = **\$2,500** < **15 Credits** earned at AI in the Media Arts & Animation BS program, but are not eligible for transfer to Laurus College = **Not** Available

Transfer Overview* *This is a sample overview only. Final calculations of tuition credit and tuition discounts will be made on a student-by-student basis, pending a review of the student's official transcript. Proficiency test-out will also be made available to Al students for 100 or 200 level Core Courses at the student's request (\$250 Proficiency Test-Out fee waived).

Core Courses – Eligible for Transfer

Art Institute: BS in Media Arts & Animation	Qtr Credits	Laurus College: BS in Digital Arts & Computer Animation	Qtr Credits
2 out of the following 3 courses: ART101	6	DIG110 Digital Illustration	5
Drawing & Perspective / ART102 Fundamentals			
of Design / ART104 Observational Design			

2 out of the following 3 courses: IMD215 Digital Video Editing / IMD130 Interactive Motion Design I / VEMG200 Broadcast and Motion Graphics	6	DIG150 Motion Graphics	5
ART103 Color Theory / MMA202 Computer Paint	6	DIG120 Color Theory	5
GD107 Digital Imaging / GD411 Advanced Digital Imaging	6	DIG310 Advanced Photoshop	5
MMA150 Principles of Animation / MMA211 3D Animation	6	DIG160 Introduction to Animation	5
MMA201 3D Modeling / MMA225 Hard Surface & Organic Modeling	6	DIG130 Introduction to Modeling	5
MMA212 Camera & Lighting Techniques / MMA307 Materials & Lighting	6	DIG140 Introduction to Shading and Lighting	5
MMA235 Character Ideation / MMA306 Character Modeling	6	DIG250 Character Creation	5
MMA316 Character Animation / MMA406 Advanced 3D Animation	6	DIG200 Character Performance	5
MMA314 Character Rigging	3	DIG170 Introduction to Rigging	5
MMA321 Compositing	3	DIG300 Current Industry Techniques	5
MMA328 Advanced Lighting & Texturing	3	DIG220 Advanced Texture and Shader Creation	5
Total Credits	63	Total Credits	60

General Education Courses – Eligible for Transfer

Art Institute: BS in Media Arts & Animation	Qtr Credits	Laurus College: BS in Digital Arts & Computer Animation	Qtr Credits
2 out of the following 3 courses: MMA420 Web Portfolio / MMA440 Portfolio Preparation / MMA450 Portfolio Presentation	6	PRO 200: Professional Communications in the Workplace	5
COM 101: Communication for College and Career Success	3	ENG 100: English Composition I	5
COM 140: Speech & Communication	4	ENG 100: English Composition II	5
COM 443: Advanced Communications	3	ENG 305: Speech and Rhetoric	5
ENG 110: English Composition	4	ENG 200: English Composition II	5
HUM 201: Historical & Political Issues	4	HUM 120: Introduction to Sociology	5
MAT 105: College Algebra	4	MTH 101: Introductory Algebra	5
Total Credits	28	Total Credits	35

Art Institutes

The first opportunity we have to share is from The Art Institutes and includes the opportunity for a **50 percent discount** in tuition.

Some background: Eight campuses of the Art Institutes (<u>www.artinstitutes.edu</u>) separated into their own non-profit organization back in January of 2019 (just before The Art Institute of Las Vegas entered into federal receivership). While they are a separate organization, they remain committed to assisting former students of closed Art Institutes schools. As such, they are offering students from The Art Institute of Las Vegas the opportunity to continue their education at one of those eight campuses.

Students from The Art Institute of Las Vegas who apply to, are accepted to, and who begin classes prior to April 2020 at one of those locations will receive a **50 percent discount** in the cost of tuition to attend.

If you would like to learn more about this opportunity and speak to someone about it, please contact one of the following people:

The Art Institute of Austin The Art Institute of San Antonio The Art Institute of Tampa The Art Institute of Virginia Beach The Art Institute of Houston The Art Institute of Dallas The Art Institute of Atlanta Miami International University of Art & Design | pilafaille@aii.edu | pkumar@aii.edu | milewis@aii.edu | tiwilliams@aii.edu | earchibald@aii.edu | tstull@aii.edu | emonday@aii.edu | rhosn@aii.edu

Please remember to visit <u>https://www.artinstitutes.edu/closed-school-information-page</u> for information and support on all matters related to the school closure.

Rocky Mountain College of Art + Design (on line and Colorado on ground programs offered)

Founded in 1963, Rocky Mountain College of Art + Design has a rich history of providing quality art and design degree programs in both campus and online modalities. RMCAD offers an innovative, rigorous, and community-oriented global learning environment that inspires a passion for critical thinking and prepares our students to be forces of change in the creative industries, our communities, and the world. Our team is dedicated to setting students up for success and making the transition for transfer students as seamless as possible. In addition to the programs that align with Ai's, RMCAD additionally offers degree programs in Art Education, Fine Arts, Graphic Design, and Illustration. To learn more about the transfer process, please contact us for assistance. Students previously enrolled at Ai automatically qualify for the RMCAD/Ai Transition Scholarship of \$1500.00 per semester for On-Ground students and \$800.00 per semester for online students. Contact Information: Tamara McCool, Phone: 303.753.6046 ext: 22113, http://www.rmcad.edu

То:	CPE Commissioners
From:	Maricris Wustsecondary Education Specialist
Subject:	Full Term Licensure Recommendation, Music Alliance Academy/634 Don Ramos/Director
For Action:	February 12, 2020

Music Alliance Academy was granted a provisional licensure during the May 2, 2018 Commission meeting to offer a certificate program in Electronic Music Production (EMP) consisting of 916 hours and taught over 52 weeks and a Music Management and Marketing (MMM) program consisting of 33 hours and taught over 11 weeks. The provisional audit was conducted on January 28, 2020 in accordance to NAC 394.445 and concluded that the school substantially operates with the provision of the NRS and NAC Chapters 394, therefore:

Full term licensure is recommended.

From:	Kelly D. Wuest, Administrator
Subject:	Licensure Recommendation, Redemption Kitchen Ralph Salazar, Owner
For Action:	February 12, 2020

Background

Redemption Kitchen, owned by Ralph Salazar, was established a limited liability company in August 2017. The institution was initially licensed on February 5, 2018 to provide a certificate course in general culinary. A provisional audit was conducted on March 21, 2019 at the CPE office. The results of the audit revealed that the school did not meet the requirements of NAC 394.640. Due to the significant findings listed within the report, the Commission at the May 8, 2019 meeting, motioned to extend the provisional license of Redemption Kitchen for 9-months to ensure the school had made corrective actions.

Facility

In April 2019, Mr. Salazar submitted a new location of 6235 S. Pecos Rd #106 Las Vegas, NV 89120 as the primary training location. This application required staff to conduct a facility review for approval and receive an updated catalog and enrollment agreement reflecting the changes. Mr. Salazar did not provide the updated documents with the application. Staff made multiple attempt to schedule the review without response from Mr. Salazar. Currently, there is no approved location for the school.

Failure to response to required reporting

Pursuant to NRS 394.540, institutions are required to report all new enrollments along with the required fee to the Commission or provide a report of zero enrollments each quarter. Mr. Salazar has failed to report for the 2nd, 3rd and 4th quarters of 2019.

Non-Response to all Inquiry

Commission staff have had no contact with owner Ralph Salazar since May 2019. Attempts at contact by telephone, email, and website inquiry page resulted in no response. Mail sent to the new school address and Mr. Salazar's last known residence were returned as undeliverable. Workforce Connection has removed Redemption Kitchen from the Eligible Training Provider List (ETPL) and there is no evidence that the institution is operating.

Recommendation

Due to the unresponsiveness of the institution to staff inquiry and the failure to maintain an approved facility and complete required reports, I recommend pursuant to NRS 394.421(2)(a):

The provisional license of Redemption Kitchen be revoked.

Prepared by:	Kelly D. Wuest, CPE Administrat
Applicant:	Avalon School of Cosmetology
School:	February 12, 2020
For Action:	

Recommendation

That a twelve-month provisional license be granted to Avalon School of Cosmetology, to offer the Massage Therapy program contingent upon approval of curriculum, facility information, staffing and surety in the amount of \$155,419 to be reduced to \$19,000 upon approval of U.S. Department of Education Title IV funding.

Curriculum:	Curriculum for the program requires approval from the Nevada State Board of Massage Therapy. <u>CONTINGENCY.</u>
Surety Bond:	Recommended amount \$19,000. CONTINGENCY.
Financial Statement:	Received on December 4, 2019 and reviewed on December 13-16, 2019.
Budget Estimate:	Received on December 4, 2019 and reviewed on December 13-16, 2019.
Financial Release:	Received on December 4, 2019 and reviewed on December 13, 2019.
Personnel Information:	CONTINGENCY.
Certifications:	Received on December 4, 2019 and reviewed on December 13, 2019.
Catalog:	Revision received on December 27, 2019 and reviewed on January 28, 2020.
Contract:	Received on December 4, 2019 and reviewed on December 13, 2019.
Completion Certificates: Facility Information:	Revision received on December 27, 2019 and reviewed on January 28, 2020.
Fees:	Received on December 4, 2019.

Prepared by:	Maricris Wu, Postsecondary Education Specialist
Applicant:	John Gronvall, Owner
School:	Aveda Institute Las Vegas
For Action:	February 12, 2020

Recommendation

That a twelve-month provisional license be granted to Aveda Institute Las Vegas to offer a certificate program in Massage Therapy contingent upon, facility, personnel information and curriculum approval from the Nevada State Board of Massage and receipt of surety bond in the amount \$288,000 to be reduced toes 35,000 upon approval from U.S. Department of Education Title IV funding.

Curriculum:	Curriculum received on December 11, 2019. Curriculum approval from the Nevada State Board of Massage. CONTINGENCY.
Bond:	Recommend amount is \$288,000 CONTINGENCY.
Financial Statement	Received on December 11, 2019 and reviewed on December 18, 2019.
Budget Estimate:	Received on December 11, 2019 and reviewed on December 18, 2019.
Financial Release:	Received on December 11, 2019 and reviewed on December 18, 2019.
Personnel Information:	CONTINGENCY.
Certifications:	Received on December 11, 2019 and reviewed on December 18, 2019.
Catalog:	Received on December 11, 2019 and reviewed on January 23, 2020.
Contract:	Received on December 11, 2019 and reviewed on January 23, 2020.
Completion Certificates:	Received on December 11, 2019 and reviewed on December 18, 2019.
Facility Information:	CONTINGENCY.
Fees:	Received on December 11, 2019.

Prepared by:	Maricris Wu, Postsecondary Education Specialist
Applicant:	Shellie Hernandez & Curtis Snaper, Owner
School:	Diving Institute of Nevada
For Action:	February 12, 2020

Recommendation

That a twelve-month provisional license be granted to Diving Institute of Nevada to offer the Divemaster, Open Water Scuba Instructor, Emergency First Response Instructor, Master Scuba Diver and instructor Development Course Staff certificate programs, contingent upon receipt of surety bond in the amount \$10,000, facility and personnel information.

Curriculum:	Curriculum received and approved on December 6, 2019 by Professional Association of Diving Instructors (PADI).
Bond:	Recommend amount is \$10,000 CONTINGENCY.
Financial Statement:	Received on December 6, 2019 and reviewed on December 18- January 9, 2020.
Budget Estimate:	Received on December 6, 2019 and reviewed on December 18- January 21, 2020.
Financial Release:	Received on December 6, 2019 and reviewed on December 18- January 9, 2020.
Personnel Information:	CONTINGENCY.
Certifications:	Received on December 6, 2019 and reviewed on December 18- January 9, 2020.
Catalog:	Received on December 6, 2019 and reviewed on December 18- January 21, 2020.
Contract:	Received on December 6, 2019 and reviewed on December 18- January 21, 2020.
Completion Certificates:	Received on December 6, 2019 and reviewed on December 18- January 9, 2020.
Facility Information:	CONTINGENCY.
Fees:	Received on December 6, 2019.

Licensing Worksheet		
Prepared by:	Maricris Wu, Postsecondary Education Specialist	
Applicant:	Susie Kochevar, Academic Director	
School:	Mountain View Hospital Paramedic Institute	
For Action:	February 12, 2020	

Recommendation

That a twelve-month provisional license be granted to Mountain View Hospital Paramedic Institute to offer Paramedic certificate program, contingent upon receipt of surety bond in the amount \$136,000 facility and personnel information.

Curriculum:	Curriculum received and approved on December 11, 2019 by Southern Nevada Health District.
Bond:	Recommend amount is \$136,000 <u>CONTINGENCY.</u>
Financial Statement:	Received on December 12, 2019 and reviewed on December 18- January 28, 2020.
Budget Estimate:	Received on December 6, 2019 and reviewed on December 18- January 28, 2020.
Financial Release:	Received on December 6, 2019 and reviewed on December 18, 2019.
Personnel Information:	CONTINGENCY.
Certifications:	Received on December 6, 2019 and reviewed on December 18- January 9, 2020.
Catalog:	Received on December 6, 2019 and reviewed on December 18- January 21, 2020.
Contract:	Received on December 6, 2019 and reviewed on December 18- January 21, 2020.
Completion Certificates:	Received on December 6, 2019 and reviewed on December 18- January 28, 2020.
Facility Information:	CONTINGENCY.
Fees:	Received on December 12, 2019.

Prepared by:	Kelly Wuest, CPE Administrator Maricris Wu, Postsecondary Education Specialist
Applicant:	Lauri Perdue, Nevada Director Kevin Lieu
School:	Nevada Massage Academy
For Action:	February 12, 2020

Recommendation

That a twelve-month provisional license be granted to Nevada Massage Academy to offer Massage Therapy program contingent upon surety in the amount of \$312,000, facility and personnel information and curriculum approval from the Nevada State Board of Massage.

Curriculum:	Upon curriculum approval by the Nevada State Board of Massage pursuant to NRS 394.440. <u>CONTINGENCY.</u>
Bond:	Recommend amount is \$312,000 <u>CONTINGENCY.</u>
Financial Statement:	Received on September 6, 2019 and reviewed on Sept 13, 2019- Jan 14, 2020.
Budget Estimate:	Received on September 6, 2019 and reviewed on Sept 13, 2019- Jan 14, 2020.
Release: Personnel	Received on September 6, 2019 and reviewed on Sept 13, 2019- Jan 14, 2020.
Information:	CONTINGENCY.
Certifications:	Received on September 6, 2019 and reviewed on Sept 13, 2019- Jan 14, 2020.
Catalog:	Received on September 6, 2019 and reviewed on Sept 26, 2019.
Contract:	Received on September 6, 2019 and reviewed on Sept 26, 2019.
Completion Certificates:	Received on September 6, 2019 and reviewed on Sept 26, 2019.
Facility: Information:	CONTINGENCY.
Fees:	Received on September 6, 2019.

Prepared by:	Maricris Wu, Postsecondary Education Specialist
Applicant:	Fran Kutner, Compliance Research and Audit Specialist
School:	The CE Shop
For Action:	February 12, 2020

Recommendation

That a twelve-month provisional license be granted to The CE Shop contingent upon receipt of surety bond in the amount \$20,000, facility and personnel information and curriculum approval from the Nevada Real Estate Division.

Curriculum:	Curriculum received on September 6, 2019. Curriculum under pending review CONTINGENCY.
Bond:	Recommend amount is \$20,000 CONTINGENCY.
Financial Statement:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Budget Estimate:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Financial Release:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Personnel Information:	CONTINGENCY.
Certifications:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Catalog:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Contract:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Completion Certificates:	Received on September 6, 2019 and reviewed on September 17-January 16, 2020.
Facility Information:	CONTINGENCY.
Fees:	Received on September 6, 2019.

To: CPE Commissioner	S
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From: Kelly Wuest, AdministratoOrder to

Subject: Refund: Kofe Institute

For Action: February 12, 2020

Attached is the Findings of Fact, Conclusions of Law, and Order required to refund students from the tuition indemnification account. Kofe Institute closed on November 30, 2019 without notice to the Commission. At the present time, staff is unable to determine the number of students impacted by the closure as the institution has failed to provide the information. An active surety bond in the amount of \$91,000 is available to indemnify students.

2. Wind

To:	CPE Commissioners
From:	Kelly Wuest, Administrato Order to
Subject:	Refund: Art Institute
For Action:	February 12, 2020

Attached is the Findings of Fact, Conclusions of Law, and Order required to refund students for tuition and fees from the student indemnification account. Students were attending Art Institute of Las Vegas when the school closed on December 20, 2019 after ACICS issued a Withdrawal of Accreditation by Suspension notice. A total of 139 students were impacted by the closure.